

6th, September, 2018

RE: Typhoon “JEBI” crossing Japan & Earthquake in Hokkaido

To Our Valuable Customers,

We thank you very much for your special patronage, usual collaboration and partnership.

< Massive Typhoon “JEBI” hit JAPAN on September 4th, Tuesday >

The massive Typhoon “JEBI” which has crossed through the main island of Japan on September 4th to 5th, (Tuesday to Wednesday) and caused a massive damage at Kansai International Airport (KIX) Osaka. The Airport is currently not in service but domestic flights are scheduled to resume on 7th Friday, and international flights are expected to resume as soon as the Airport is ready for full operation.

For updated information please kindly refer to the following web site links provided by JNTO (Japan National Tourism Organization):

<https://www.japan.travel/en/news/2018-09-04-typhoon-jebi/>

< Strong Earthquake (Magnitude 6.7) struck Hokkaido on September 6th, Thursday >

At approximately 3:00 am JST (6:00 pm GMT), a strong earthquake (Magnitude 6.7) occurred in Hokkaido, Japan's northern island.

According to Japan Meteorological Agency, this earthquake poses NO Tsunami Risk, but announces that major aftershocks may occur in the area during the following week.

At present, New Chitose Airport (Shin-Chitose Airport) is not in service. Japan Railways (JR) and Metro in Sapporo have been also suspended due to the blackout. (As of today, Sept.6th)

Please see latest information and updates available on the following websites.

<https://www.japan.travel/en/news/2018-09-06-hokkaido-earthquake/>

All Group Tours travelling in Hokkaido (Total of 604 passengers), handled by JTBGMT, are all confirmed “**Safe**” and for Individuals, 69 passengers are confirmed “**Safe**” and 56 passengers who have reserved our services by Online Booking are currently being confirmed.(As of today, Sept 6th, 13:00pm Japan Time).

We will continue to provide safe and secure travel services for your guests as our first priority and currently adjusting the travel schedule according to the request of each client/tour leaders/organizers accordingly.

With the exception of limited area in Osaka and Hokkaido, the rest of our destination “Japan” is not affected by the earthquake and typhoon. We kindly ask you to inform your current as well as your future clients with the up dated and correct information of our destination, Japan. We wish that the traffic to our country will not decline due to this natural calamity, and your full support and cooperation is appreciated.

Thank you very much and with Best Regards,
Yours Sincerely,

Haruhiko SAKANO
Director of Marketing & Planning
JTB Global Marketing & Travel Inc. (JTBGMT)